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**OFFICIAL**

Serial #: 09/540,095  
In reply to Office action mailed: October 9, 2003  
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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Serial #: 09/540,095  
Applicant: Richard T. Box  
Filed: March 31, 2000  
Title: CUSTOMIZING AN ELECTRONIC INTERFACE TO THE GOVERNMENT

Group Art: 3625  
Examiner: R. Pond  
Docket #: 60021-305107

**CERTIFICATE OF TRANSMISSION**

I hereby certify under 37 CFR 1.8 that this correspondence is being transmitted by facsimile to the "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" via the facsimile number 703-872-9306 on January 9, 2004.

*Ann Pommier*  
Ann Pommier

Commissioner for Patents  
P.O. Box 1450,  
Alexandria, VA 22313-1450

**AMENDMENT AND RESPONSE TO OFFICE ACTION**

In response to the Office action mailed October 9, 2003, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page two of this paper.

**Remarks/Arguments** begin on page five of this paper.